

# Reducing Paperwork at the Department of Homeland Security

The DHS spends the most money on paper-only forms of any federal agency.

Paperwork is costing DHS more than you think.

Ranking among all federal agencies:

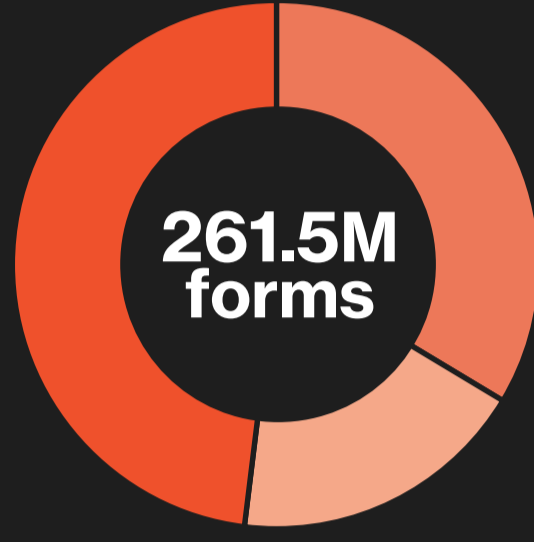
**#1** Paper-only paperwork spend'  
**\$3.1B** per year

**#6** Public burden cost  
**\$3.8B** per year

**#8** Paperwork volume  
**2.3B** forms per year

Start by digitizing paper processes and save \$2.2B.

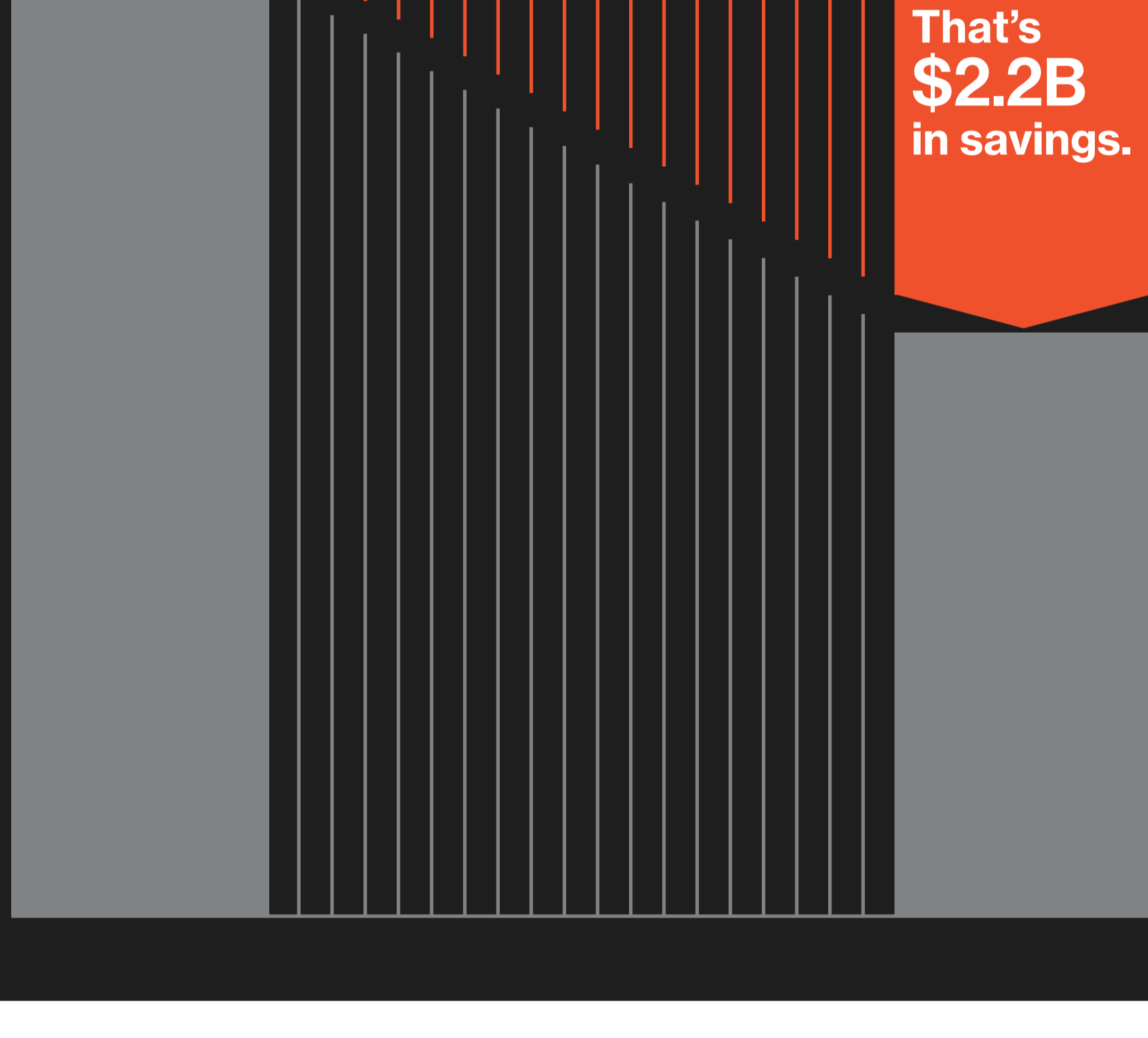
The DHS processes 261.5 million paper forms per year, with the vast majority by three agencies:



- US Citizenship and Immigration Services  
125M paper forms
- US Customs and Border Protection  
88M paper forms
- Federal Emergency Management Agency  
48.5M paper forms

261.5M paper forms cost **\$5.9B**

...but digitized could cost **\$3.7B<sup>2</sup>**



It's not just a good IDEA.

It's the law.

# The 21st Century IDEA

## Integrated Digital Experience Act

Voted into law in December 2018, 21st Century IDEA greatly improves the public's digital interactions with the federal government. It establishes deadlines for federal agencies to provide modern, mobile, and accessible government websites, digital forms and services, and electronic signatures.

The time to act is now.



June 2019

Accelerate electronic signature usage

December 2020

Mandatory compliance

Get measurable results.

DocuSign can help you comply with the law, improve your processes, and save you money.

**Value**  
**\$36** saved per document

**Efficiency**  
**94%** reduction in turn-around time

**Accuracy**  
**84%** fewer errors

**Security**  
FedRAMP authorized

# Want to learn more?

We can help you modernize your entire system of agreement to reduce your agency's paperwork burden and quickly get into compliance with the 21st Century IDEA.

[docusign.com/IDEA](https://docusign.com/IDEA)

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866.219.4318

Sources  
1 OIRA. (2018). Current Inventory Report. XML Database of paperwork burden under the Paperwork Reduction Act. Retrieved from https://www.reginfo.gov/public/do/PRAXML in October 2018  
2 DocuSign estimate