DocuSign[®]

Reduce Cost and Risk by Enabling Signers to Verify Their Identity Digitally

As more sensitive transactions move online, verifying the identity of your signers becomes more critical and more challenging. Identifying your signers helps you to not only protect against fraud, but to also comply with regulations such as Know Your Customer. In some regions, a digital agreement is not legally enforceable without being tied to a strong identification process. Verifying your signers online may be difficult because they may not be physically present, and they expect to sign when it's convenient for them and on their device of choice.

The DocuSign Identify Platform is a plug and play platform that helps you connect your preferred identification method into the agreement process to help you reduce agreement risks for your importantagreements globally.

- Powered by robust open APIs, integrate your preferred identification method in the agreement workflow
- Choose from integrating your existing ID verification method, using our ecosystem of trusted partners, or relying on DocuSign's own ID verification products
- Configure branding, the types of accepted IDs per country as well as the type of signature you require from each signer
- Globally applicable with full integration to digital signatures for compliance with signature standards

Automatically verify government issued IDs and European eIDs

ID Verification is the first DocuSign product built on the Identify Platform. DocuSign ID Verification automatically verifies a signer's government issued IDs and European eIDs on practically any device anywhere. It allows signers to select from a list of available ID types based on the signer's selected country – for faster, easier and more secure agreement completion. Digitizing the identification process reduces risk, increases trust and supports legal validity and compliance with regional standards.





Key capabilities

Fully integrated with DocuSign eSignature

Deliver an end-to-end digital agreement experience for faster completion and increased conversion rates compared to manual processes.

Scan and upload government issued identity documents on practically any device

Signers can quickly and easily verify their identity with a passport, drivers' license or national identity card by simply uploading it from their computer or using their mobile device to take a photo of their document.

Algorithmic-based matching of signer name against ID

Reduce fraud by ensuring only the correct individual can view the agreement.

Analysis of identity document machine readable zone

Reduce errors and ensure document validity with automatic analysis of biometric and alphanumeric data contained within the ID.

Supports online eID schemes

Ensure agreements are legally enforceable and compliant with preferred regional identification processes.

Compliances with eIDAS advanced level signatures

Works seamlessly with DocuSign's digital signature offerings to supports achieving eIDAS compliance at the Advanced signature level.*

Use cases

Financial services

Account onboarding Lease and financing Loans Wire Transfers

Insurance

Insurance subscriptions

HR

Policy eDelivery Onboarding documents

Legal

Customer enrollment

Pharma

Patients forms Clinical trial onboarding GxP agreements

ID coverage

Government issued photo IDs

US UK France Canada

European eID schemes

Sweden BankID Norway Norway BankID Finish Trust Network: Finland NemID: Denmark iDIN: Netherlands

We are expanding our coverage list continuously, so please contact us for the latest updates.

About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on, and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 500,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.

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^{*} This capability requires an additional purchase of our digital signature add-on.