The scale and urgency of the COVID-19 vaccine rollout has challenged public health departments to quickly enroll and onboard providers. Hospitals, elderly care facilities and clinics must rapidly develop processes to gain patient consent, verify eligibility and manage huge demand for vaccinations.

Relying on manual paperwork to address a project of this magnitude creates delays, redundancy and potentially a poor patient experience when speed is essential. Automating and digitizing these forms and workflows creates a better, faster and seamless patient experience for vaccine management while maintaining compliance with HIPAA and PHI regulations.

Increase efficiency by capturing patient consent electronically
Digitally obtain patient consent and acknowledgement of the emergency use authorization (EUA) vaccine fact sheet. Patients can complete forms remotely via email on a mobile phone, a simple guided online form, or in person on a tablet. Digital forms reduce physical contact and free up healthcare providers to focus on administering vaccines to more patients. Capturing consent electronically automatically creates a record of the acceptance that can be uploaded into the patient’s medical record and your state’s immunization information system (IIS).

Accelerate provider onboarding
Digitally onboard your providers to administer vaccines by having them electronically sign applications that can then be automatically routed to the state or county public health agency for approval.

Digitize identity verification
Patients can quickly and easily verify their identity with a passport, driver’s license or identity card by simply uploading it from a computer or mobile device to create a photo of their document. By using digital technology to verify identity, health departments can comply with CDC guidelines and confirm patients’ priority category before administration to prevent line skippers.

Notes
Streamline immunization records requests
As more people are vaccinated, immunization records requests are likely to increase as proof of immunization is required for return to work or travel. Provide patients a simple way to request their immunization records electronically from the state registry with online request forms and identity verification.

Improve HIPAA and PHI compliance processes
HIPAA-compliant, secure electronic signatures create a faster patient experience and safer staff experience. Administer more vaccines instead of waiting to have patients fill out paperwork onsite. Create HIPAA-approved templates and automatically pull data from a CRM or other system of record to generate patient forms. Each DocuSign eSignature transaction includes a fully traceable, tamper-proof audit trail and exportable Certificate of Completion.

The DocuSign Agreement Cloud
The DocuSign Agreement Cloud enables public health departments, hospitals, clinics and Points of Distribution (PODs) to speed up and scale up the vaccine administration process by automating forms and workflows around onboarding providers, digitizing patient consents and streamlining immunization record requests.

eSignature
Securely send and sign patient forms and provider paperwork in-person, offline or digitally and maintain a complete audit trail. DocuSign also has accessibility features built into the application that conform to standards such as WCAG 2.0.

Powerforms
Generate on-demand, self-service online forms for signature in a secure and user-friendly experience.

Identify
DocuSign ID Verification is fully integrated with DocuSign eSignature, enabling staff to securely verify government-issued IDs.

Services
It’s easy to get started with implementation services, help from DocuSign University live and its 24/7 support—plus assistance from systems integrators including Accenture.

Integrations
Easily embed DocuSign into your existing tools with 350+ pre-built integrations, including Salesforce Vaccine Cloud, Microsoft and Google.

To learn more, contact us.