Deliver a Frictionless Client Experience with DocuSign Notary

Notarizing documents is a standard service provided by US law firms—but can be time-consuming and inefficient. Today, most notarizations are in-person and paper-based, which requires a client to visit an office and sometimes wait while documents are printed or prepared for notarization. It's time for a better, modern approach that avoids delays, enhances the client experience, and preserves a more complete record of the notarial transaction. With DocuSign Notary, law firms and their clients can conduct remote online notarizations securely and efficiently, leveraging DocuSign's trusted eSignature platform.

Delight clients
Remote online notarization helps law firms meet their clients’ growing expectations for convenient, digital experiences. With Notary, clients can execute documents from virtually anywhere through a secure two-way audio-visual session with a notary public—eliminating potential delays, printing, and the need to visit an office.

Ensure reliable identification
Law firms need to be confident that their notaries public are accurately and reliably identifying signers to ensure compliance with state requirements. Notary combines identity verification and knowledge-based authentication in a single, automated platform—to help ensure identifications are consistently accurate and auditable.

Reduce turnaround times
Notary provides easy-to-use fields and templates to help legal teams quickly prepare documents digitally, ready to be signed and notarized. And remote online notarization eliminates travel, scheduling and other logistical challenges associated with onsite signing—to help ensure documents are notarized quickly and accurately.

Preserve the record
Attorneys need to ensure clear, complete, and audit-ready documentation of notarizations in the event of future legal challenges. Notary preserves a certificate of completion for each transaction and provides long term storage of the secure audio-visual recording and electronic journal for the notary public within DocuSign. The result is a comprehensive audit trail of every notarial transaction performed by the firm.
How it works

Send an agreement
Easily upload an agreement or use a template. Add signers and the notary public, then quickly drag and drop fields onto the document.

Verify signers’ identities
Securely authenticate your signers’ identities with identity verification and knowledge-based authentication—before they can access the agreement.

Sign and notarize
Remotely sign and notarize agreements in a live, two-way audio-visual session that’s secure, easy to use and auditable.

Get started with Notary
To learn more about Notary, consult the product datasheet. For further discussion, contact us or reach out to your sales representative.