Deliver a Convenient Constituent Experience with DocuSign Notary

Notarized agreements are essential to completing key government agency transactions, from court filings to right of way agreements. Today, most notarizations are in-person and paper-based, which requires scheduling an office visit for multiple constituents, and sometimes a wait while documents are printed or prepared for notarization.

It's time for a better, modern approach that avoids delays, enhances the constituent experience, and preserves an auditable record of the notarial transaction. With DocuSign Notary, state and local employees can conduct remote online notarizations securely and efficiently, leveraging DocuSign's trusted eSignature platform.

Delight constituents with convenience
DocuSign Notary helps agencies meet constituents' growing expectations for convenient, digital experiences.

- Constituents no longer have to drive to the government office, they can conveniently meet with your notary public virtually, via a secure audio-visual session.
- The signing experience will run smoothly without signers needing to shuffle through pages of paper.
- Signers can digitally sign on any device, including mobile.

Ensure reliable identification
Government agencies can be confident that their notaries public are accurately and reliably identifying signers.

- Mitigate risk of identity fraud by using both identity verification and knowledge-based authentication in a single platform. Notaries public also have the option to personally attest to the signer's identity, per certain state legislations.
- Helps to reduce risk while meeting state remote online notarization requirements.

Reduce turnaround times
DocuSign Notary eliminates logistical challenges associated with onsite signing to help ensure documents are notarized quickly and accurately.

- Easy-to-use fields and templates make it easy for government notary staff to quickly prepare documents to be signed and notarized digitally.
- Reduce the risk of "not in good order" agreements and manual errors with Notary-specific drag-and-drop-fields.
- Eliminate cross-departmental travel and frees up employee time to focus on meaningful and strategic work.

Preserve the record
Government officials can securely store and readily access clear, complete, and audit-ready documentation of every notarization.

- Notary preserves a robust audit trail of every notarial transaction.
- Includes a Certificate of Completion for each notarial transaction as well as long-term storage of the encrypted audio-visual recording and electronic journal for the notary public within DocuSign.
How it works

Send an agreement
Easily upload an agreement or use a template. Add signers and the notary public, then quickly drag and drop fields onto the document.

Verify signers’ identities
Securely authenticate your signers’ identities with identity verification and knowledge-based authentication—before they can access the agreement.

Sign and notarize
Remotely sign and notarize agreements in a live, two-way audio-visual session that’s secure, easy to use and auditable.

Get started with Notary
To learn more about Notary, consult the product datasheet. For further discussion, contact us or reach out to your sales representative.

Remote Online Notarization Resources
For more information on remote online notarization, view this “Guide to Remote Online Notarization”.

To learn more about state-by-state remote online notarization legislations, view the Remote Online Notarization Legality Guide.