

Deliver a Frictionless Member Experience with DocuSign Notary

Notarized agreements are essential to completing key credit union transactions, but the process is often tedious and time consuming. Close to 70% of notarizations in the financial services sector have historically been completed on paper and in person.¹ This causes delays, results in a poor experience for members and increases the risk of noncompliance. It's time for a better, modern approach. With **DocuSign Notary**, credit unions can securely conduct remote online notarization transactions for critical documents, leveraging DocuSign's trusted eSignature.

Extend your reach and delight members with convenience

Excellent service is what draws—and keeps—credit union members. With Notary, members can use almost any device to navigate agreements with a notary public over secure two-way audio-visual sessions, eliminating the logistic hassle of meeting in person and helping credit unions expand their footprint.

Reduce document turnaround and processing time

Time can kill opportunities and waste valuable employee resources and time. Credit unions can cut down preparation time, ensure proper document execution, and reduce not in good order (NIGO) risk with easy Notary-specific drag-and-drop fields and templates.

Mitigate risk and reduce fraud

To protect members from identity fraud and comply with state-by-state remote online notarial requirements, secure identification of parties is an important first step. With Notary, credit unions can use both knowledge-based authentication and identity verification via government-issued IDs to ensure transactions are legitimate.

Ensure compliance

Credit unions must ensure their processes are audit-ready and compliant, so clear and complete documentation of notarized forms is necessary. Notary provides a detailed audit trail for every notarial transaction, including Certificates of Completion and secure audio-visual recordings and electronic journals for the notaries public.

Common use cases

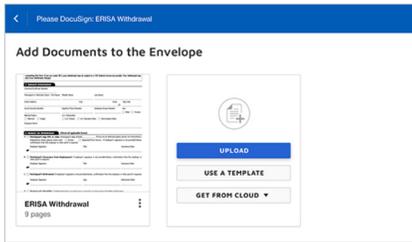
- HELOCs
- Auto financing
- Account or beneficiary changes
- Account & trust openings
- Commercial loans

Common forms or notarial acts

- Deed of trust
- Power of attorney
- Affidavits
- Vehicle Title transfer (POA)
- Lien releases
- Trust certificates
- Beneficiary designation
- Contracts
- Authorization letters
- Signature witnessing
- Copy certifications

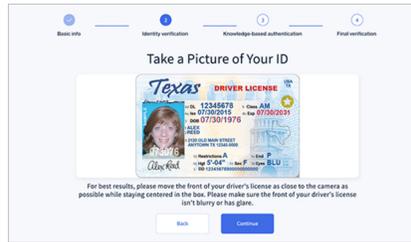
¹ A commissioned study conducted by Qualtrics on behalf of DocuSign, May 2021.

How it works



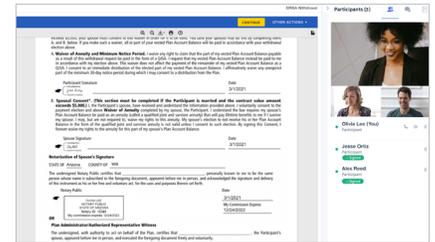
Send an agreement

Easily upload an agreement or use a template. Add signers and the notary public, then quickly drag and drop fields onto the document.



Verify signers' identities

Securely authenticate your signers' identities with identity verification and knowledge-based authentication—before they can access the agreement.



Sign and notarize

Remotely sign and notarize agreements in a live, two-way audio-visual session that's secure, easy to use and auditable.

Get started with Notary

To learn more about Notary, consult the [product datasheet](#). For further discussion, [contact us](#) or reach out to your sales representative.



About DocuSign
DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

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