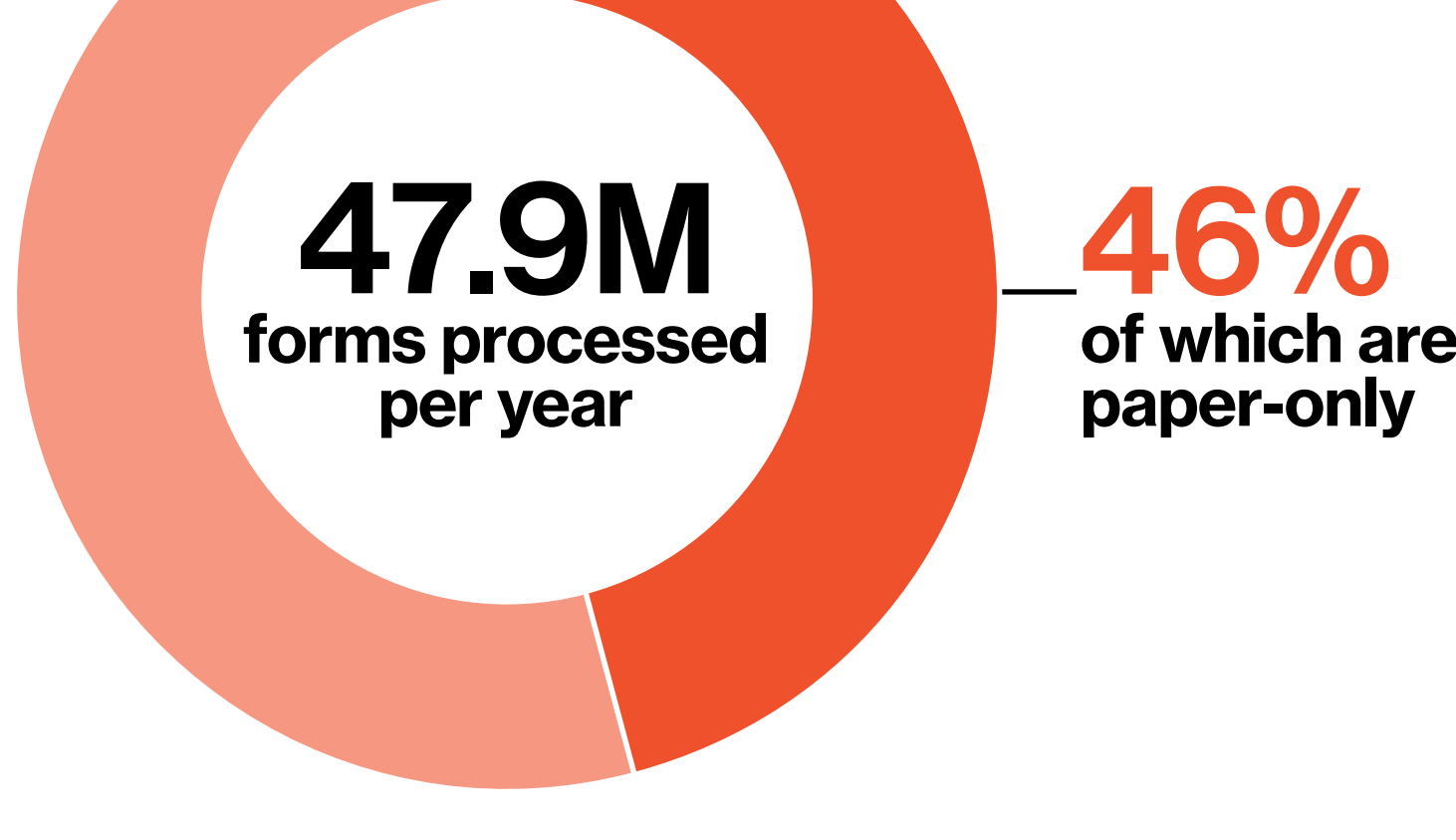


Reducing Paperwork at the Department of Veterans Affairs

The Department of Veterans Affairs has the highest proportion of paper-only forms (46%) of any federal agency. In fact, only a handful of VA forms are fully fillable, fileable, and signable online.

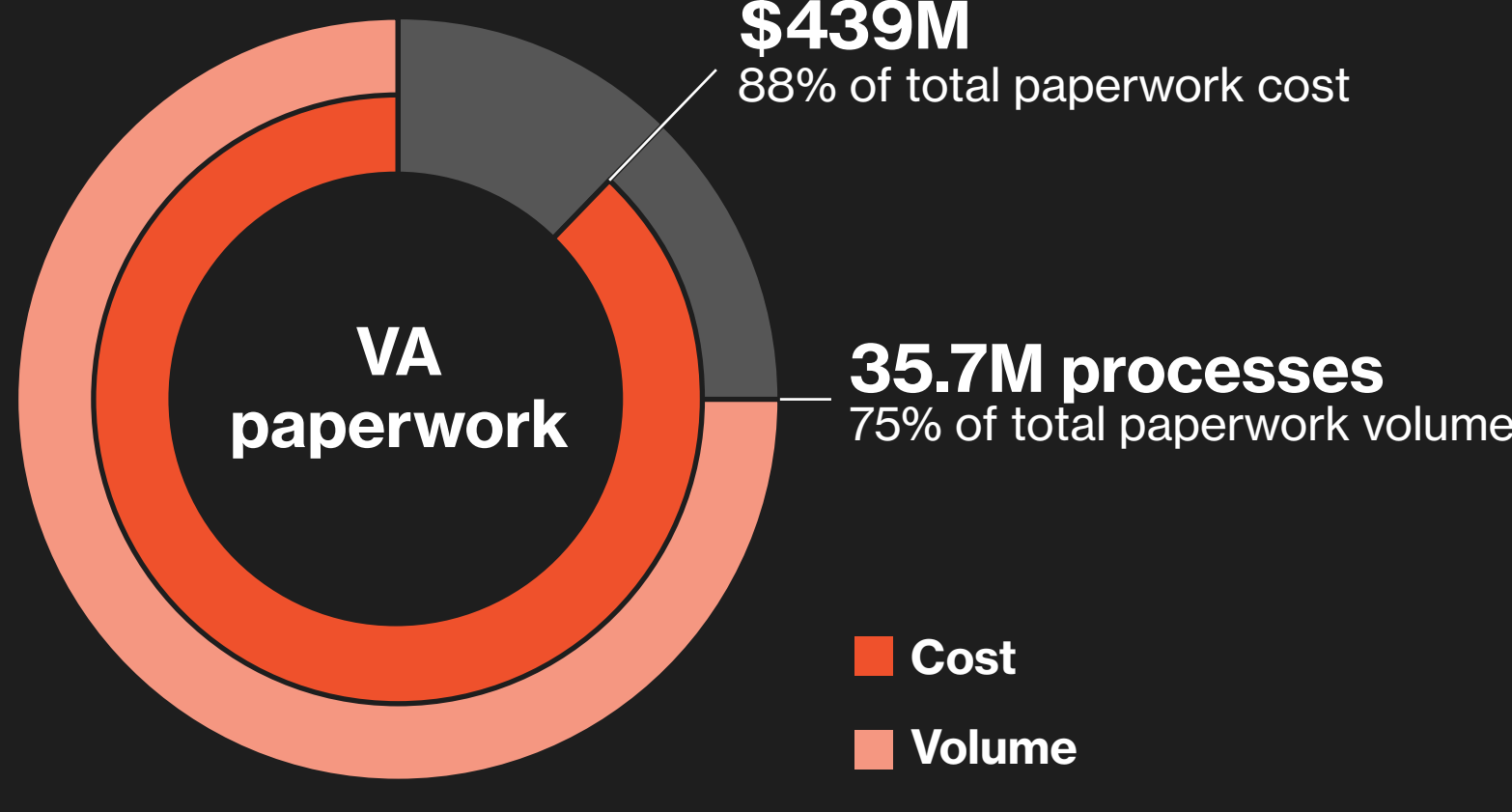
Paperwork is costing VA more than you think.



\$498.2M spent on paperwork per year¹

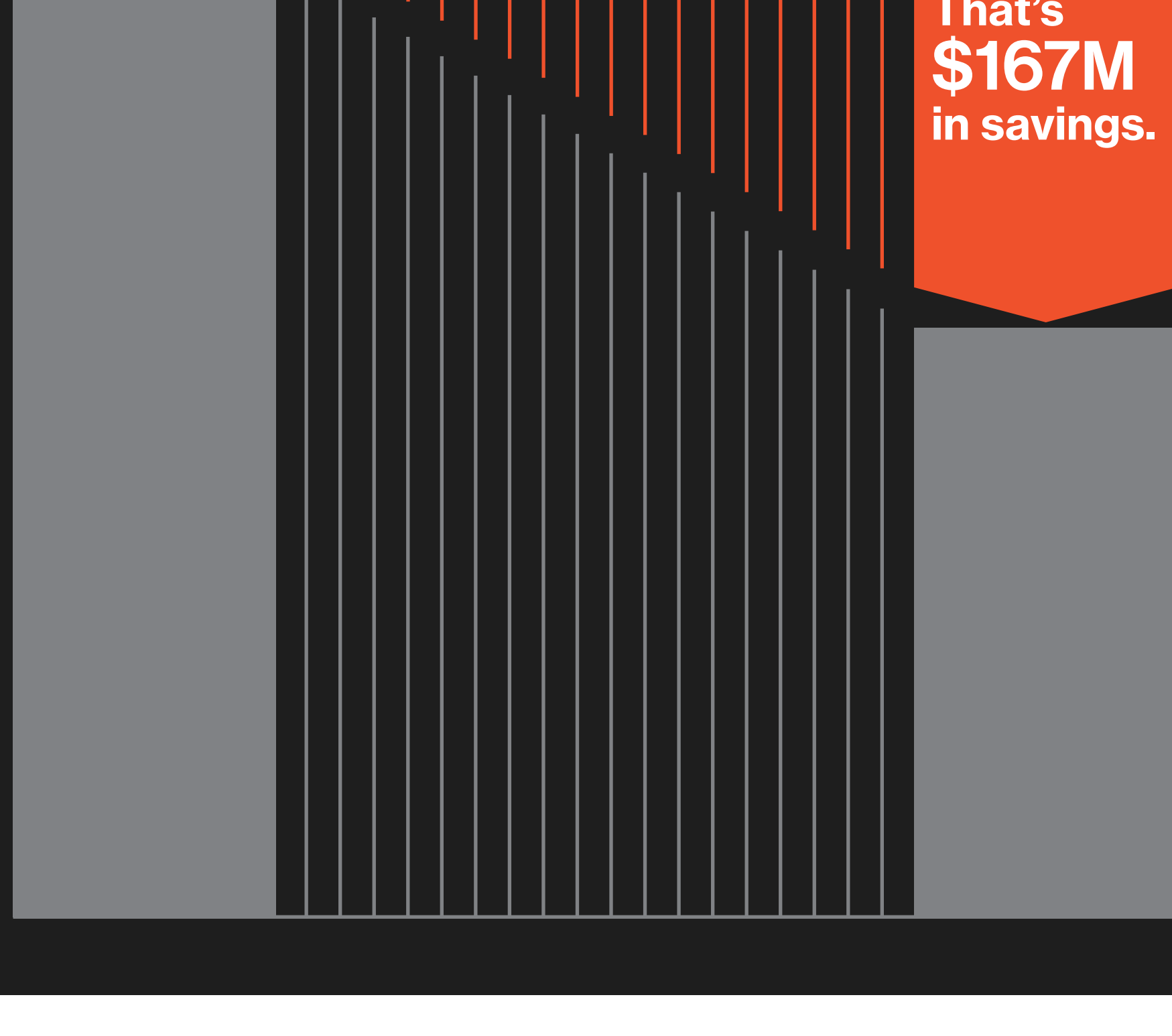
Start by digitizing paper processes and save \$167M.

Paper processes account for 88 percent of the VA's paperwork costs and 75 percent of its form volume.



35.7M paper transactions cost **\$439M**

...but digitized could cost **\$272M²**



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Sources
1 OIRA. (2018). Current Inventory Report. XML Database of paperwork burden under the Paperwork Reduction Act. Retrieved from https://www.reginfo.gov/public/do/PRAXML in October 2018
2 DocuSign estimate