

# Reducing Paperwork at the Department of Health & Human Services

The Department of Health and Human Services (HHS) is by far the federal government's biggest paperwork-pusher, both in terms of cost to the public and cost to the government.

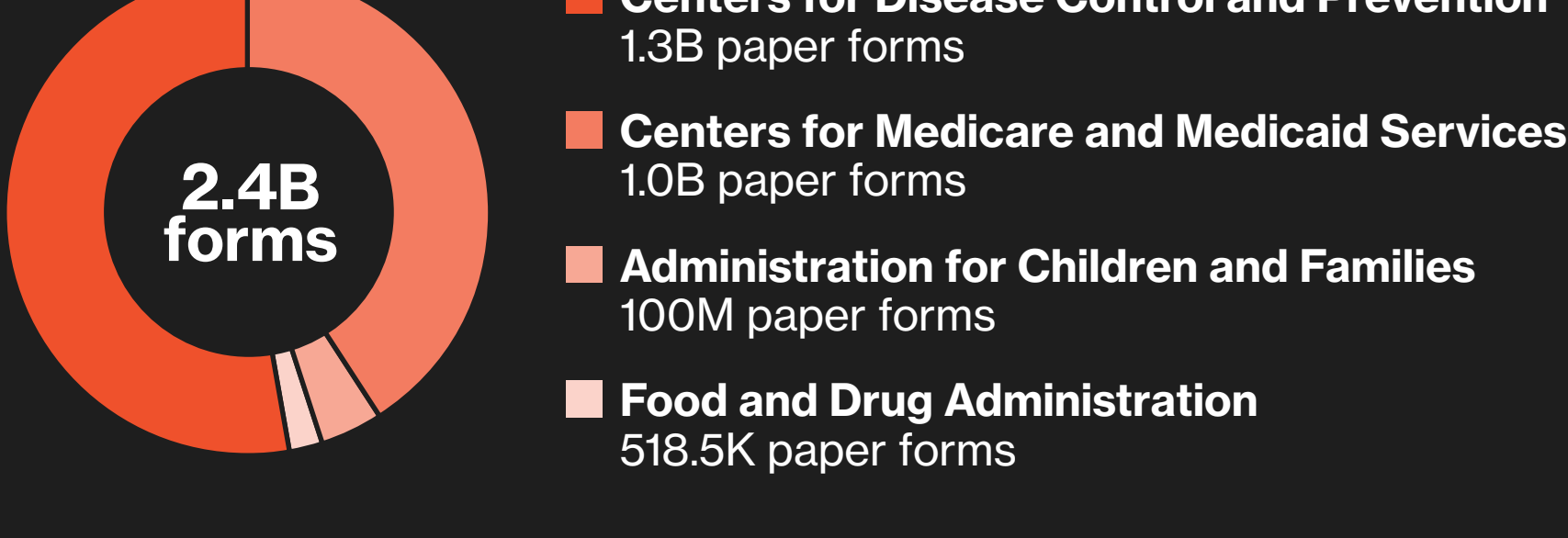
Paperwork is costing HHS more than you think.

Ranking among all federal agencies:

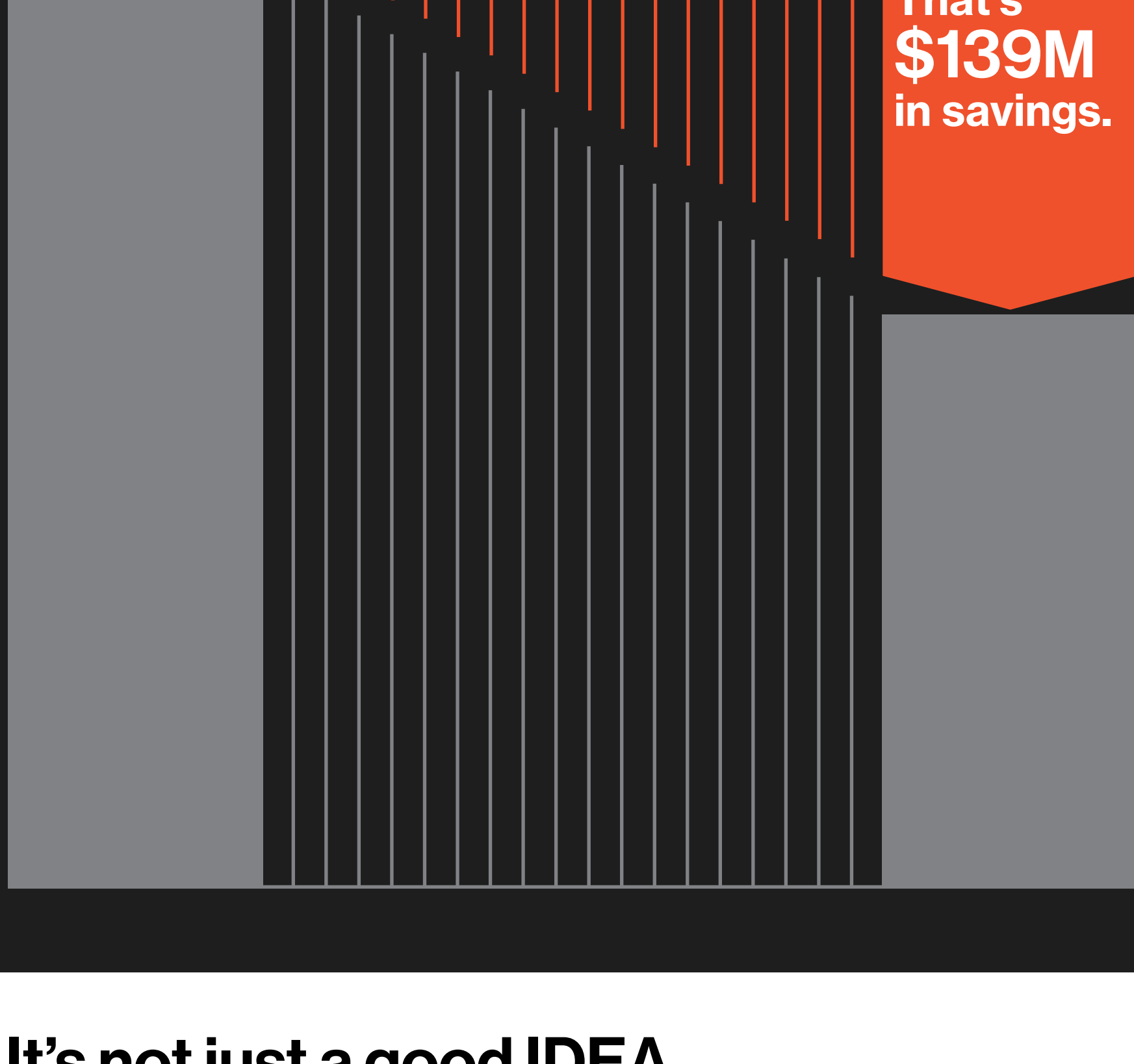
- #1 Paperwork spend<sup>1</sup> \$10B per year
- #1 Public burden cost \$46B per year
- #1 Number of forms 5,349 unique forms

Start by digitizing paper processes and save \$139M.

HHS processes 2.4 billion paper forms per year, with the vast majority by four agencies:



2.4B paper forms cost \$367M ...but digitized could cost \$228M<sup>2</sup>



It's not just a good IDEA.

It's the law.

# The 21st Century IDEA

## Integrated Digital Experience Act

Voted into law in December 2018, 21st Century IDEA greatly improves the public's digital interactions with the federal government. It establishes deadlines for federal agencies to provide modern, mobile, and accessible government websites, digital forms and services, and electronic signatures.

The time to act is now.



June 2019 Accelerate electronic signature usage

December 2020 Mandatory compliance

Get measurable results.

DocuSign can help you comply with the law, improve your processes, and save you money.

**Value** \$36 saved per document

**Efficiency** 94% reduction in turn-around time

**Accuracy** 84% fewer errors

**Security** FedRAMP authorized

# Want to learn more?

We can help you modernize your entire system of agreement to reduce your agency's paperwork burden and quickly get into compliance with the 21st Century IDEA.

[docusign.com/IDEA](https://docusign.com/IDEA)

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866.219.4318

Sources  
1 OIRA. (2018). Current Inventory Report. XML Database of paperwork burden under the Paperwork Reduction Act. Retrieved from https://www.reginfo.gov/public/do/PRAXML in October 2018  
2 DocuSign estimate