Rapidly Respond to Catastrophic Events with Informed Business Decisions

When unforeseen events occur, whether it is a pandemic, a trade war or a severe weather event, you need the ability to analyze your contract portfolio to assess the potential impact quickly. Traditional contract review projects are often time-consuming and not flexible enough to address such catastrophic events. In a rapidly evolving situation, decisions made without the benefit of insight into the information contained within the contracts can lead to lasting consequences in terms of risk, costs and revenue.

DocuSign Insight provides powerful AI analysis of agreements to help you uncover organizational risks, obligations and opportunities. Insight delivers a proven combination of AI technologies—natural language processing, machine learning, latent semantic indexing, OCR and rules-based logic—to help organizations manage and analyze their agreements. Insight brings together completed agreements from across your enterprise in virtually any location and any format. DocuSign Analyzer brings this same proven advanced contract analytics of Insight to the pre-execution stage of your agreement process.

In addition to the core set of AI models, DocuSign offers optional add-on AI models designed to boost the analysis of contracts to support specific use cases. A specialized set of AI models for catastrophic events gives you a fast, accurate and more complete understanding of contractual options and obligations to inform the decision-making process before, during and after a crisis. Using Insight with these specialized models, you can group contracts into risk categories and measures required, allowing companies to take action proactively, rather than defending inaction later.

Insight doesn’t simply answer a basic question like “Does the agreement contain a Force Majeure clause?” It can help uncover answers to detailed additional questions such as:

- Does the Force Majeure clause refer to pandemics or public health events?
- Does the Force Majeure clause refer to a period within which the counterparty must be notified of the event?
- Does the agreement set forth a Governing Law?
- Does the agreement allow for termination without cause or for convenience?

Key capabilities

Find, filter and analyze all of your contracts
Reduce the amount of time you spend looking for an answer, taking action or making critical business decisions when a catastrophic event occurs. Insight and Analyzer are purpose-built to help legal contract professionals find and synthesize information faster.

AI-extracted force majeure clauses and terms
Insight analyzes common and complex topics including specific obligations (notification requirements and timelines), common points of risk, and key business terms. The clauses and metadata are automatically extracted, creating a profile for each contract which supports a full spectrum of analysis and digital workstreams (e.g., updating other core systems and processes).

Generate actionable information to accelerate the response
Identify risks, act on opportunities and quickly get the answers to questions without tedious time-consuming search of manual reviews. With Insight, you may use prebuilt questions or configure the AI system to answer bespoke questions. It will find and analyze the relevant information to provide answers in clear terms that can be used to prioritize next steps.

Accelerate remediation of high-risk contracts
Take action on the AI-organized and prioritized contracts with a single click. Options include assigning to an individual or a group, exporting to Excel/CSV or directing the information to an integrated system through the DocuSign Connector (e.g., SAP Ariba, DocuSign CLM or M&A deal room).
DocuSign Insight: Specialized AI Model for Catastrophic Events

### Components

#### Comprehensive AI model set
Pre-build, tested AI models designed to answer specific questions.

#### Rule book
The rule book explains what to expect from each model, providing an outline of the topics, subtopics and exact questions to be answered by each model.

#### Playbook
A new set of views in the system’s database that are reflected in the user interface, so you can rapidly review the Insight analysis based on the specialized model for catastrophic events. Views are fully configurable at the system, group and user level.

### Representative topics include

#### Continuity of business
- Force Majeure—General & Stated Events
- Force Majeure—Notice & Timing
- Governing Law
- Insurance Provisions
- Jurisdiction
- Liability—Failure to Perform
- Termination Rights

---

**Question** | **Topic** | **Subtopic**
--- | --- | ---
Does the agreement contain a Force Majeure clause? | Force Majeure | General
Does the Force Majeure clause refer to pandemics or public health events? | Force Majeure | Pandemic
Does the Force Majeure clause contain emergency or governmental action language? | Force Majeure | Emergency
Does the Force Majeure clause require notification in order to excuse performance? | Force Majeure | Notice
Does the Force Majeure clause refer to a period within which the counterparty must be notified of the event? | Force Majeure | Notice—Period
Does the agreement set forth a Governing Law? | Governing Law | General
Does the agreement contain a Business Continuity or Disaster Recovery clause? | Continuity of Business | General
Does the agreement allow for termination without cause or for convenience? | Termination | Convenience
Does the Termination for Convenience clause require a minimum notice period in advance of the termination? | Termination | Convenience—Notice Period

List of AI Models included in the specialized model for catastrophic events

---

**About DocuSign**
DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world’s #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 750,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people’s lives.

**DocuSign, Inc.**
221 Main Street, Suite 1550
San Francisco, CA 94105

**For more information**
sales@docusign.com
+1-877-720-2040
docusign.com

---

**2021.02.19**