

Enhance Your ServiceNow IT Workflows, Create Seamless Experiences for Agencies, Employees and Citizens

More than 3000 federal, state and local government agencies in all 50 states use DocuSign to work remotely with electronic forms, agreements, applications, correspondence management and approval processes. Connect your ServiceNow IT workflows with the power of the DocuSign Agreement Cloud to maintain visibility, auditability and compliance.

The DocuSign and ServiceNow integration for government

DocuSign and ServiceNow allow you to add legally admissible eSignatures to your agreements and workflows. You'll eliminate manual paper processes, allowing business to be done faster with less risk, lower costs and better experiences for customers, partners and employees. Learn more about DocuSign and ServiceNow from the [ServiceNow Store](#).

Government staffing

To meet the needs of organizations, ServiceNow and DocuSign have partnered to make it easier for government staffing professionals to prepare, manage, and track forms and agreements throughout the employee lifecycle.

The integration enables organizations to:

- Send offer letters and other HR agreements (i.e. I-9 forms, NDAs, Direct Deposit) for signature
- Meet some of the most stringent US, EU, and global security standards required for electronic and digital signatures
- Save time, reduce costs, and deliver a better experience for employees

Use cases

IT

Asset tracking
Change requests
Authorization forms
Access management
Incident reporting
Work orders
Requirements sign-off
Production change authorization
Intake
Eligibility
Provisioning

HR

New hire
Code of conduct
Benefits
Telecommuting forms
Policy acknowledgements
HR handbooks
Leave of absence
Standard forms (SF 50, 52, 86)
DD forms (DD 1966, 2875)

Cross department

Legal agreements
Contracts
Audits
State required forms
NDA's
Compliance
Procurement contracts
RFP's
Supplier compliance

Government

Warrants/affidavits
Court reports
Witness sheets
Clearance forms
Parole applications
Permits
Grants
Tax forms
Licensing

See how our customer
[Nuveen uses DocuSign with ServiceNow to automate agreements across the globe](#)

Simplify the constituent experience through enhanced case management

Paper intake forms are cumbersome and can be an obstacle to efficiency of government today. Transform paperwork into simple, guided forms that can be completed quickly and easily from any device, and then immediately signed electronically. As the name implies, these forms guide constituents through the process in a simple, step-by-step manner, asking them questions that adapt based on previous answers, and collecting all of the necessary information with the least amount of friction imaginable.

Protect your critical data and assets

DocuSign is authorized at FedRAMP moderate impact level and DoD IL4 provisional authorization (P-ATO).

Enhance and complete your workflows using ServiceNow IntegrationHub

Learn how organizations are using the ServiceNow IntegrationHub and DocuSign to manage their contract processes in the [ServiceNow Knowledge DocuSign HCLS session](#). Read this article for more information on [how to automate a DD-2875 form using IntegrationHub](#).

Need help? Reach out to our system integrator partner

General Networks is a certified Gold DocuSign partner who specializes in DocuSign to ServiceNow integrations, including IntegrationHub implementation. General Networks also offers custom integration of eSignifi, a low-to-no coding application that can be used to integrate the two systems without IntegrationHub.



About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and hundreds of millions of users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

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