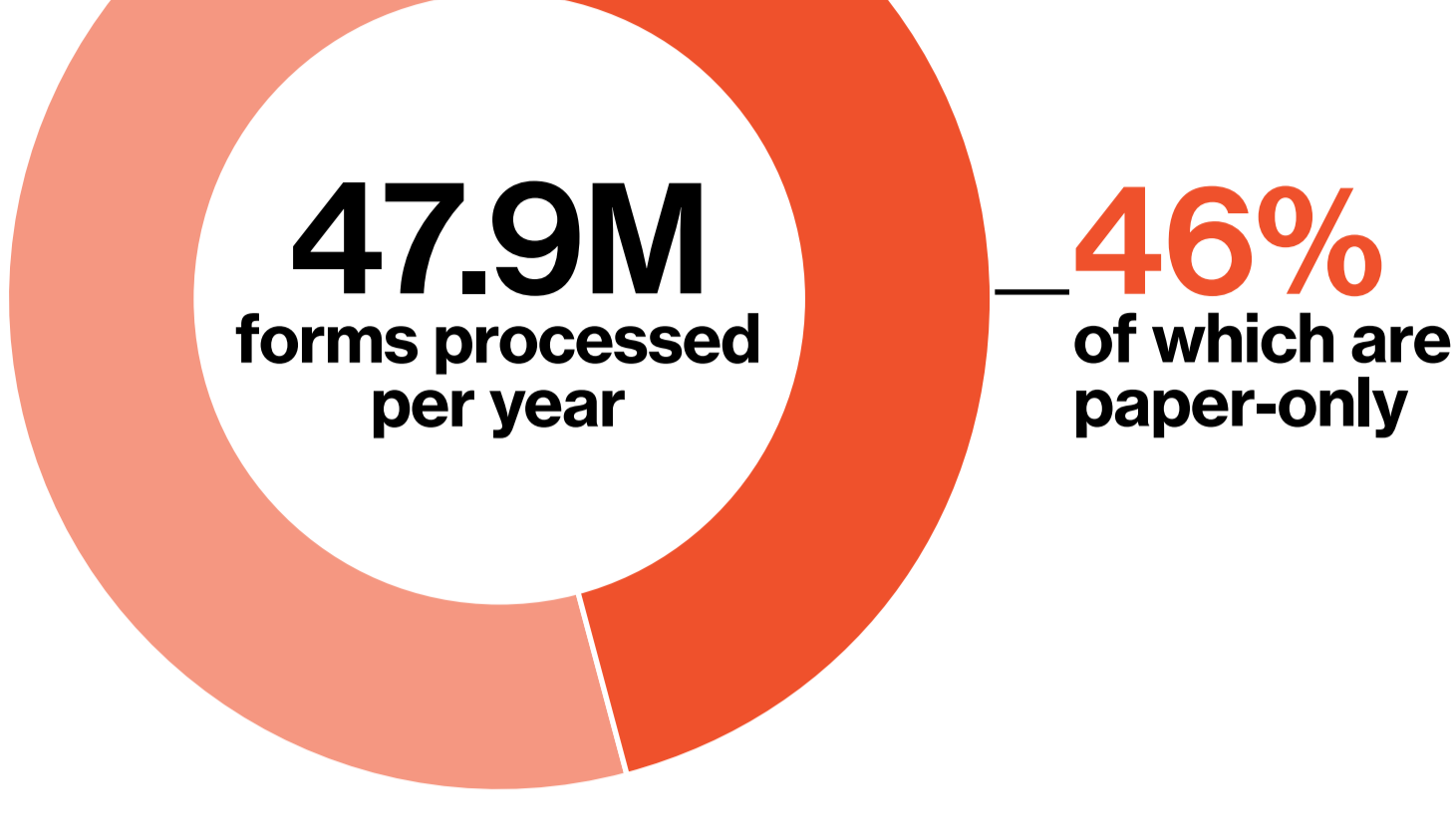


Reducing Paperwork at the Department of Veterans Affairs

The Department of Veterans Affairs has the highest proportion of paper-only forms (46%) of any federal agency. In fact, only a handful of VA forms are fully fillable, fileable, and signable online.

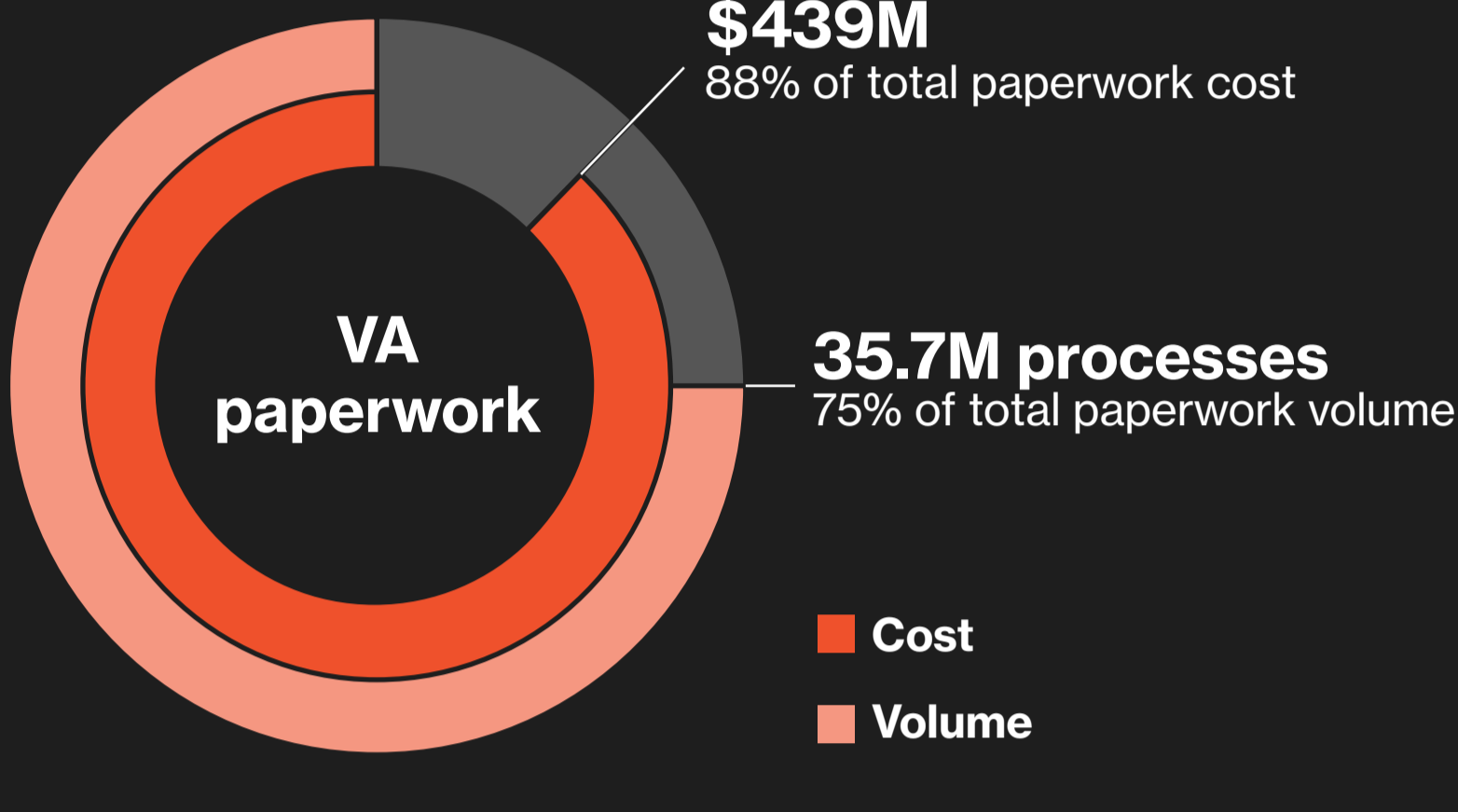
Paperwork is costing VA more than you think.



\$498.2M spent on paperwork per year¹

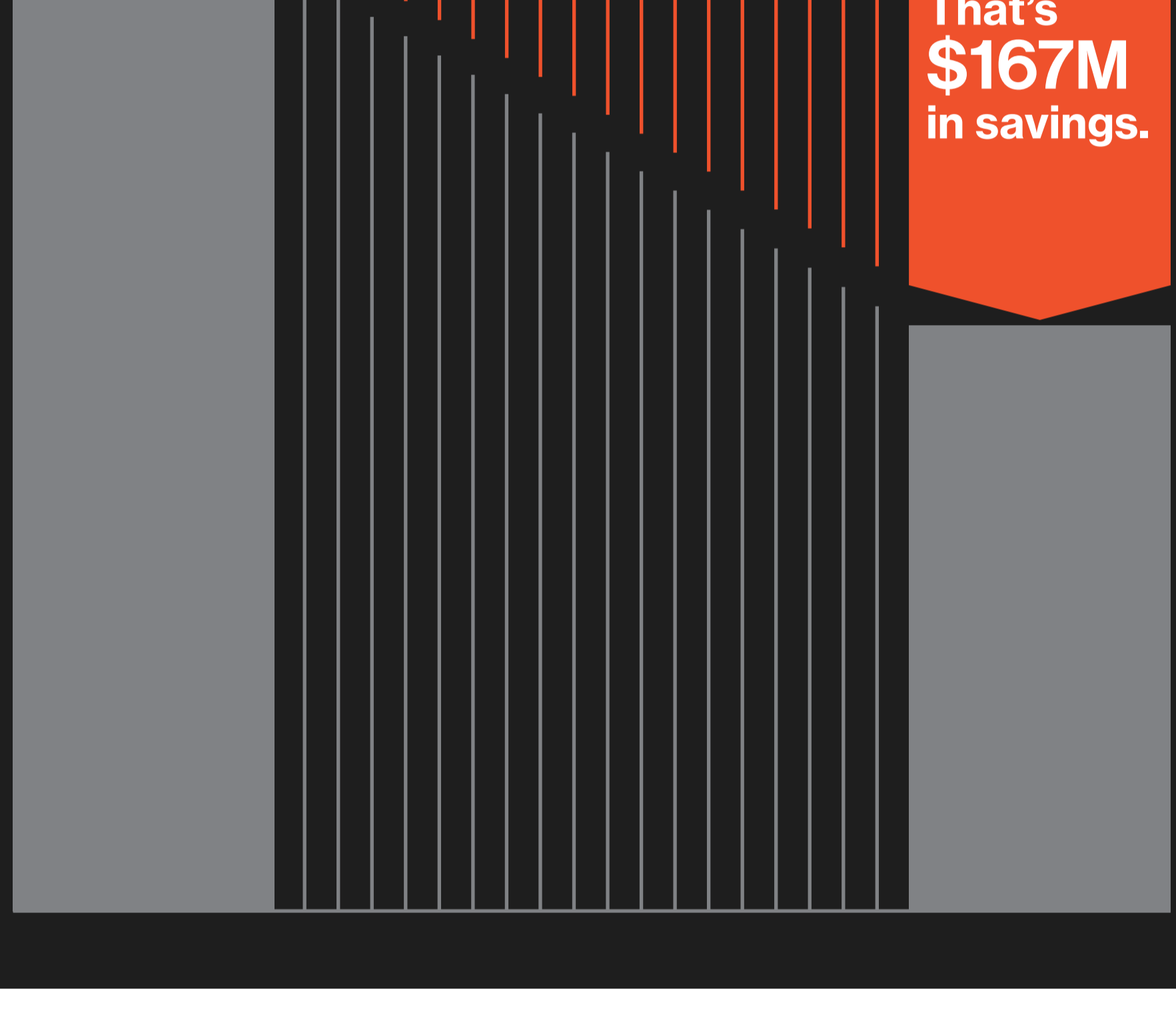
Start by digitizing paper processes and save \$167M.

Paper processes account for 88 percent of the VA's paperwork costs and 75 percent of its form volume.



35.7M paper transactions cost **\$439M**

...but digitized could cost **\$272M²**



It's not just a good IDEA. It's the law.

The 21st Century IDEA

Integrated Digital Experience Act

Voted into law in December 2018, 21st Century IDEA greatly improves the public's digital interactions with the federal government. It establishes deadlines for federal agencies to provide modern, mobile, and accessible government websites, digital forms and services, and electronic signatures.

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Sources
 1 OIRA. (2018). Current Inventory Report. XML Database of paperwork burden under the Paperwork Reduction Act. Retrieved from https://www.reginfo.gov/public/do/PRAXML in October 2018
 2 DocuSign estimate