

## Protect High-Value Agreements with Enhanced Signer Identification

The standard practice of identifying a signer is to send a link to the signer's email address. Oftentimes, however, organizations need enhanced signer identification beyond the email-based method because of agreement value or regulations. The challenge is to easily integrate the correct verification method while keeping the signing experience user-friendly and adherent to regional or industry requirements. That's where DocuSign Identify comes in.

DocuSign Identify is a single platform that provides enhanced signer identification and authentication. Identify includes:

- DocuSign native solutions for government ID verification, knowledge-based questions, and multi-factor authentication,
- and is extensible with trust service solutions and APIs for web logins.

By aggregating a global network of verification technologies integrated into eSignature, Identify enables you to transact a full range of agreements with increased compliance no matter where you operate.

**98%**

Time saved with electronic signature and digital identification<sup>1</sup>

**4x**

Business transactions completed<sup>2</sup>

**180+**

Countries covered for signer authentication

### Verify identity for new users

ID verification	Knowledge-based authentication
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### Authenticate existing users

Phone authentication	SMS authentication	Verification via web credentials
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### Identify platform

Network of leading identity verification and certificate providers	Integrated with eSignature	Extensible with APIs	Supports compliance needs such as AES/QES, AML, KYC
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**“DocuSign eSignature and Identify helped us meet increased demand [for loans] and show our auditors we’re taking security measures to avoid fraud.”**

Manager of Capital Operations  
Community financial development institution

<sup>1</sup> Lending platform, UK  
<sup>2</sup> Community financial development institution, US

## Reduce the risk of fraud

- Require signers to clear an enhanced identification method before they can access the agreement
- Choose options for verifying new user identities (government ID or eID verification and/or knowledge-based questions) and authenticating existing users (SMS or phone call-based codes)

## Streamline compliance and audit efforts

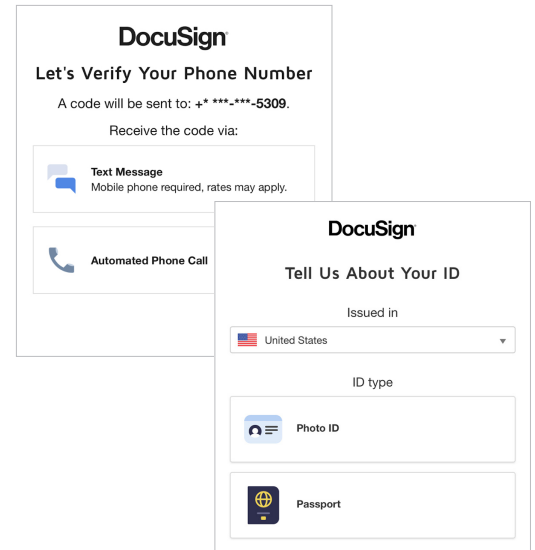
- Support compliance efforts with industry standards such as Know Your Customer and Anti-Money Laundering
- Verification status is recorded in the eSignature Certificate of Completion for audit purposes
- Write verification status and ID data into your system of record using APIs

## Integrated and configurable

- Add your choice of enhanced identification methods into eSignature
- Customize the user experience: add your own branding, decide types of acceptable IDs or types of authentication
- Integrate credentials from an existing portal, such as website login/password, into the signature workflow (requires DocuSign services engagement)

## Global coverage

- Access the industry's largest network of identity verification and trust service providers
- Validate all major ID types such as a government-issued document or digital IDs, commercial eIDs and digital certificates
- Meet identity requirement for digital signatures at the Advanced and Qualified levels under the European Union's Electronic Identification, Authentication and Trust Services regulation (eIDAS)



### Use case examples

- Consumer account opening
- Loan agreements
- Lease agreements
- Dispute notices
- Wire transfers
- Equipment financing
- Auto sales
- Insurance applications
- Good Practice guidelines
- Patient consent
- Employee onboarding

### Primary industries

- Financial services
- Insurance
- Legal services
- Government
- Healthcare
- Life sciences
- Automotive

#### About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 750,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.

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