Automate and accelerate your agreements without ever leaving the Applied Epic platform

DocuSign empowers agents with seamlessly integrated e-signature capabilities.

Over 51% of customers are using digital channels to purchase P&C products, but 57% of insurers don't have digital operating models. Without a seamless digital account opening process, insurance agencies risk high abandonment rates and reduced revenue.

As an approved Applied solution, DocuSign can be utilized directly from the Applied Epic platform allowing clients to securely send and sign policy or claim agreements and disclosures digitally, whenever they need, from wherever they are. This roundtrip document workflow delivers a better customer experience, as well as quicker turnaround times and greater efficiency for agents.

Transform how agents prepare, sign, act on, and manage agreements with The DocuSign Agreement Cloud

Agreements are everywhere in the insurance industry from new policy applications to underwriting. Most processes and systems to obtain these agreements were improvised rather than designed. As a result, they’re needlessly slow, costly, and cumbersome for both agents and customers. DocuSign helps simplify and speed up agreement processes, allowing agents to focus on what matters most—the customer.

The DocuSign Agreement Cloud integrates seamlessly into existing processes such as Applied Epic, streamlining workflows and lowering costs, all while increasing compliance and reducing the time to complete key interactions, allowing agents to deliver the right experience, right now.

- **Prepare**
  Prepare agreements with a high degree of automation. For example, you can import your existing forms or prefill new policies with data you already collected. Enable real-time comments and capture them in the completion record.

- **Sign**
  Sign documents anytime, anywhere on any device with automated routing and signer identification. In addition to signatures, legally capture enforceable data, approvals, acknowledgments, and document notifications.

- **Act**
  Act on agreement terms after signing is complete. Avoid rekeying data by automatically updating other systems and trigger processes like billing, activation, and payments.

- **Manage**
  Manage completed agreements digitally, in a centralized, highly secure environment, with flexible options for retention, retrieval, content and specialized forms of document retention.
The support you need, whenever you need it

DocuSign offers world-class customer service available 24x7 to support you however you need. Agents have access to expertise through our communities, our knowledge base, as well as our team of advanced technical support engineers.

Multi-channel support
The DocuSign Support Center is your one-stop-shop to get the answers you need, fast. Easily submit or track help cases online, or simply contact support via phone, click-to-call or live chat.

On Demand video tutorials
Get up to speed quickly with a wide array of videos on product features and how to use them.

Knowledge market and support community
Download content and tools for any use case and engage with other DocuSign customers to ask and answer questions.

Enterprise platform, consumer-grade usability

12 of the top 15 U.S. insurance companies use DocuSign to maximize efficiency, boost profits, and delight customers. DocuSign has a 99.99% uptime SLA with no downtime for maintenance, and it meets or exceeds the world’s most rigorous security and privacy standards.

Ready for the next step?

Find out how to leverage DocuSign with Applied Epic today. AppliedSystems@docusign.com.

See the integration in action.