February Service Pack Notes

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This document provides information about the updates deployed to the DocuSign Production environment on February 8, 2016 as part of the February Service Pack.

There were no changes to these notes since the Service Pack was deployed to the DEMO environment.

DocuSign Connect TLS Support

DocuSign Connect is being updated to support TLS v1.2 for outbound Connect messages. DocuSign currently supports TLS v1.2 for inbound messages and will continue support earlier TLS versions.

The update was available in DocuSign's DEMO environment starting on January 22, 2016. DocuSign will begin transitioning the update into the Production environment after February 5, 2016. The transition is expected to be complete for all accounts by the end of March.

Known Issues

This section covers any known issues present in the release which are likely to impact users.

Password Reset Security Questions

For users that have selected a default language that uses Unicode characters (Chinese Simplified, Chinese Traditional, Japanese, and Korean), there is a known issue where the password reset security questions are returned as question mark characters (?) and are not translated into the selected language.

DocuSign is working to correct this issue. Until it is corrected, DocuSign recommends that accounts not require password reset security questions for account users with a user language of Chinese Simplified, Chinese Traditional, Japanese, or Korean.

Service Pack Bug Fixes

> **Note:** Issue numbers that are bold underlined text are externally reported bugs or customer commitments that were fixed in the listed release or service pack. .

The following bug fixes were deployed to the DocuSign Production environment on February 8, 2016 as part of the February Service Pack. The name-number is the internal DocuSign tracking number for the bug.

- **WAPP-5691:** When using the REST API to create and save a draft envelope with SMS Authentication, the phone numbers were not shown when the draft envelope was opened in the Classic DocuSign Experience web application.

- **SIGN-4758:** When using the concealed field option, the asterisks mask was intermittently being implemented when senders were viewing form data.

- **SIGN-5850:** During signing, initials were not saved in shared fields when the signer chooses Finish Later option.

- SIGN-6644: Removed an out of date billing plan item that was causing a display error when viewing Billing Plan usage information.

- **SIGN-7039:** The signatures and initials for signers without DocuSign accounts were being reset after the signer completed their portion of an envelope due to a signer email client issue.

- SIGN-7086: Updated the Assign to Someone Else dialog to WCAG standards.

- SIGN-7329: The automatic navigation option caused an envelope to become unresponsive when the envelope had a standard eSignature field and an ICP Brazil digital signature.

- **SIGN-7487:** After declining to sign a captive (embedded) signer was able to view, but not sign, an envelope by using the browser Back button.

- **SIGN-7828:** When using the Classic DocuSign Experience to send with an OpenTrust signature requirement and error was being generated if the signer's name contained a comma.

- **SIGN-7835:** During signature adoption when the display screen was re-sized the signature and initial previews overlapped the adoption description text.

- SIGN-7852: Established a server switch to communicate that the correct display and hide options for captive (embedded) signing links. This is related to SIGN-7853.

- SIGN-7853: Updated signing to correctly display and hide links for captive (embedded) signers. This is related to SIGN-7852, SIGN-8253, and SIGN-8254.

- SIGN-7981: Removed an unused onclick option in the branding signing resource file.

- **SIGN-8089:** When using the Chrome browser for captive signing in an iframe, the signing page

was not correctly rendering due to an issue with cookies.

- SIGN-8253: Updated mobile web browser signing to correctly display and hide links as appropriate for captive (embedded) signers. This is related to SIGN-7853.

- SIGN-8254: Updated signing to correctly display and hide the access code/security check code as appropriate for captive (embedded) signers. This is related to SIGN-7853.

- SIGN-8255: Updated mobile web browser signing to correctly display customer footer links for captive (embedded) signers.

- **SIGN-8293:** Captive (embedded) signers that failed access code authentication were still unable to sign after the envelope was corrected.

- **SIGN-8339:** The in person signing host message text was not correctly shown in the signing notification email template.

- SIGN-8374: During signing the Select Style signature options were not disappearing when Draw signature was selected.

- **SIGN-8376:** When signing on a mobile device if the upload a signature or initials option was enabled, the upload button was not scaling correctly causing the style selection to appear too small on the screen.

- SIGN-8382: Updated DocuSign Support contact information text and links in email notifications for signing documents.

- **SIGN-8501:** When signing on a mobile device and using the Select Style option to adopt a signature for a long name, the signature image was not scaling correctly and would run off the page.

- **PLAT-4069:** When Document Retention is set, envelopes with Authoritative Copy enabled and that had been exported were not being purged in the system.

- **PLAT-4125:** A user was unable to void a shared envelope when the user was also an envelope recipient.

- **PLAT-4195:** Initial data entered in a field was not being shown to all recipients when the option was enabled on sending.

- PLAT-4303: When using the previous signing version, the knowledge-based ID Check page was not displaying after the signer entered their information.

- **API-2813:** When creating an envelope from a template through the SOAP API: the document visibility settings from the template were not being correctly applied to the envelope.

- **API-3034:** When using the REST API to send an envelope the transformPdfFields option was not converting fields to DocuSign tabs. The option was functioning correctly for composite and inline templates.

- **API-3099:** Email addresses for captive (embedded) recipients were being incorrectly updated if

the recipient had a DocuSign account and changed their email address. This caused an error when the recipient token for captive recipient was requested through the REST API.

- **API-3202:** When creating an envelope from a template through the SOAP API the error "The Watermark feature is not allowed for this envelope because a digital certificate is present." was generated even when a digital certificate was note required for the envelope.