DocuSign®

Serve people, not paper.

Business runs on agreements. Government business is no exception. More than 800 local, state, federal, and tribal agencies use DocuSign to enable citizens, businesses, and staff to go paperless with forms, agreements, applications, correspondence management, and approval processes.

Reduce cost and hassle.

Get back to the mission faster by eliminating manual tasks around signing, routing, and filing government paperwork. Save trees by eliminating paper. Lower integration cost and risk and achieve results faster with 350+ pre-built integrations.

Give citizens the digital experiences they expect.

Deliver a better digital experience for citizens and staff through mobile-optimized electronic signatures, self-service forms, and streamlined document management.

Protect your critical data and assets.

DocuSign is authorized at the FedRAMP moderate level (PII/PHI data) with strong security mechanisms and robust operational processes that allow us to meet or exceed the highest international security standards and protect your documents and data.

Minimize operational risk.

Ensure peace-of-mind and accountability with built-in audit trails that stand up in court.

Certified	Secure	Auditable
Section 508	AES-256 encryption (at rest)	Full audit trail (names, emails, IP addresses, locations)
ISO 27001		
PCI	Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)	Full chain of custody (timestamped sends, views, downloads)
SSAE 16		
SOC1 & SOC2 audited		
TRUSTe		All downloads digitally signed and protected against tampering
FedRAMP Moderate	Dedicated government cloud	

Results

2 days
turnaround time for foster parent applications, down from 14 days

Eliminated backlog
of unlicensed homes

400
new homes licensed

"DocuSign helps you rethink your business practices, not just replace old paper processes with the same electronic process."

Kris Jones
Mississippi Department of Child Protection Services
Deputy Commissioner for Administration

DocuSign® Agreement Cloud

The DocuSign Agreement Cloud for Government

The DocuSign Agreement Cloud for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs, and streamline processes.

eSignature

Securely send and sign agreements for electronic signature and maintain a complete audit trail.

SpringCM

Manage documents across the agreement lifecycle before and after the signature.

Guided Forms by Intelledox

Turn complicated forms into intuitive "wizard-style" interviews to capture signer information for an agreement.

Integrations

350+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, OnBase, Laserfiche, Microsoft, Google, Box, Workday, SAP, and many more.

To learn more, go to **docusign.com/government**

Use case examples

Case management
Intake
Eligibility
Provisioning

Correspondence
Open records requests
Service inquiries
Records management

Grants & lending
Grant/loan applications
Eligibility assessments
Post-award monitoring

Permits & licensing
New business registrations
Building permits
Licenses

Enforcement & corrections
Warrants/affidavits
Court reports
Witness sheets
Clearance forms
Parole applications

Tax
Property appraisals
Assessments
Appeals

Human resources
Offer letters
On-boarding documents
Policy updates

Procurement
RFPs
Sole source justifications
Supplier compliance

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DocuSign helps organizations connect and automate how they prepare, sign, act on, and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 475,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.