DocuSign[®]

Capture Consent to Standard Terms with a Single Click

As your business grows, so does the complexity of documenting and managing customer consent to standard agreements—such as terms & conditions, privacy policies, disclosures and more. Today's limited clickwrap options offer a poor user experience, little to no agreement evidence and inadequate functionality. As a result, you could face legal disputes in court, unnecessary risk over enforceability, and inefficiencies in acquiring new customers. Not to mention the IT hassle if your current solution needs building, changing or auditing.

DocuSign Click is an easy-to-use, simple-to-deploy clickwrap solution that lets you capture customer consent to standard terms with a single click, lowering costs and risk, while improving the customer experience.

- Reduce the risk of non-compliance with ESIGN, eIDAS, GDPR and other legal standards
- Simplify the customer experience with clear display and acceptance options
- Streamline development and maintenance with DocuSign's out-of-the-box solution
- Securely and centrally store, search, and manage clickwraps with a complete audit trail

Click can be embedded on your websites and mobile apps.

Tally

What is clickwrap?

"Clickwrap" refers to a simple method for indicating assent to a set of terms by clicking on "I agree" or a similar process. A clickwrap agreement holds the same legal effect as a wet signature under the laws of the US, EU, and certain other countries for the vast majority of use cases. When properly implemented and maintained, clickwrap can be a highly efficient and effective legal agreement methodology, particularly for online transactions and applications.

Learn more in our Clickwrap one-page overview.

Key capabilities

Complete audit trail

Easily auditable with date, time, and other critical information in the Certificate of Completion, so you have the tools to help ensure compliance and eliminate unnecessary risk.

Automatically generated code

Deploy clickwraps with speed and ease by automatically generating a code snippet to embed in your website or mobile apps, freeing up your IT and development teams' time and workload. You can also send the clickwrap agreement directly to end users via a URL.

Maintain version control

Easily manage changes or updates to your clickwrap agreements with visibility into who is on which version. This helps ensure your customers consent to the latest version of the clickwrap.

Compatible with the DocuSign infrastructure you already have

As a DocuSign customer today, you can bring a variety of agreements under one roof—allowing you to unify your clickwrap and eSignature agreements within the DocuSign Agreement Cloud.

Manage agreements centrally

Store completed clickwrap agreements in one place for internal processes and management.

Customise the clickwrap layout

Improve and simplify the user experience with multiple display and acceptance options available to meet your unique requirements.

Must view or read to consent

Provides assurance that your users have spent time viewing and/or reading through the clickwrap agreement before providing consent.

Manage recipient delivery

Gives users flexibility on how they want to receive and retain the clickwrap agreements they've agreed to.

Use cases

Account openings and logins
Software licenses
Software downloads
Product trials
Checkout pages
Registration pages
Terms and conditions
Terms of service
Terms of use
Privacy policy
Disclosures and disclaimers
End user license agreements
Nondisclosure agreements
Waivers