# **DocuSign**<sup>®</sup>

## DocuSign & ServiceNow HR Service Delivery

### Deliver a seamless eSignature experience

Patients and internal stakeholders expect modern experiences and quality care. Exceed their rising expectations by delivering a better, faster and seamless patient experience across your ServiceNow product line by adding DocuSign for your agreements, improving the continuum of care while maintaining compliance with HIPAA and PHI regulations.

#### Challenge

Successfully managing the employee lifecycle hinges on delivering a seamless experience, and for employers and employees alike, they do not want to waste time chasing paperwork and forms. According to the HR Daily Advisor, 62% of HR professionals said that inefficient document management resulted in lost productivity and limited the time available for more strategic tasks, while 25% of HR leaders spent between 25-50% of their time on document process management.

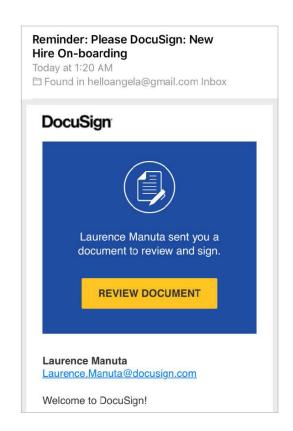
HR professionals should not be burdened with data entry between multiple systems and chasing down missing forms. Instead, they should be focused on creating a positive employee experience and ensuring new hires are successfully onboarded into their new roles.

#### The DocuSign and ServiceNow Integration

To meet the needs of organizations, ServiceNow and DocuSign have partnered to deliver a new integration that makes it easier for HR professionals to prepare, manage, and track forms and agreements throughout the employee lifecycle.

The integration enables organizations to:

- Send offer letters and other HR agreements (i.e. I-9 forms, NDAs, Direct Deposit) for signature
- Meet some of the most stringent US, EU, and global security standards required for electronic and digital signatures
- Save time, reduce costs, and deliver a better experience for employees



#### How the integration works

The ServiceNow and DocuSign integration provides the ability to request electronic signatures automatically and securely share data between ServiceNow, DocuSign, and Human Capital Management (HCM) systems.

This integration requires the DocuSign Spoke in IntegrationHub and use of the DocuSign HR service. With the service, organizations can:

- Sign offer letter and employment contracts
- Provide consent for background check
- Setup relocation agreements
- Approve internal transfers
- Update compensation plans
- Execute NDA non-compete agreements
- Complete exit forms
- And much more!

## About ServiceNow **HR Service Delivery**

Whether it's a simple request for information or a multi-departmental process such as onboarding, ServiceNow HR Service Delivery delivers frictionless mobile-first employee services across HR, IT, Facilities, and Legal, all while unlocking enterprise-wide productivity.

