

Serve people, not paper.

Globally, more than 3,000 federal, state and local government agencies use DocuSign to work remotely with electronic forms, agreements, applications, correspondence management and approval processes.

Reduce cost and hassle

Get back to the mission faster by eliminating manual tasks around signing, routing, and filing government paperwork. Save trees by eliminating paper. Lower integration cost and risk and achieve results faster with 350+ pre-built integrations.

Enable remote work

Deliver a better digital experience for citizens and staff through mobile-optimised electronic signatures, self-service forms, and streamlined document management.

Protect your critical data and assets.

DocuSign is IRAP accessed to meet or exceed the highest security standards and protect your documents and data.

Minimize operational risk.

Ensure peace-of-mind and accountability with built-in audit trails that stand up in court.

Certified

Section 508
ISO 27001
PCI
SSAE 16
SOC1 &
SOC2 audited
TRUSTe
FedRAMP Moderate
IRAP assessed

Secure

AES-256 encryption
(at rest)
Multiple authentication
methods (phone, SMS,
KBA, ID verification,
PIV cards)

Auditable

Full audit trail (names,
emails, IP addresses,
locations)
Full chain of custody
(timestamped sends,
views, downloads)
All downloads digitally
signed and protected
against tampering

Results

Federal agency procurement and payment process



90% reduction in average
turnaround time on contracts



5 touchpoints removed from
contact management process

“DocuSign has completely removed all of the paper pushing and chasing for signatures and people are able to focus on what matters.”

Schalk van der Westhuizen

Chief Financial Officer
Tourism Australia

The DocuSign Agreement Cloud for Government

The DocuSign Agreement Cloud for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs and streamline processes.

eSignature

Securely send and sign agreements for electronic signature and maintain a complete audit trail.

DocuSign CLM

Manage documents across the agreement lifecycle before and after the signature.

DocuSign Guided Forms powered by SmartIQ

Turn complicated forms into intuitive “wizard-style” interviews to capture signer information for an agreement.

Integrations

350+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, OnBase, Laserfiche, Microsoft, Google, Box, Workday, SAP and many more.

To learn more, go to docusign.com.au/government

Use case examples

Case management

- Intake
- Eligibility
- Provisioning

Correspondence

- Open records requests
- Service inquiries
- Records management

Grants & lending

- Grant/loan applications
- Eligibility assessments
- Post-award monitoring

Permits & licensing

- New business registrations
- Building permits
- Licenses

Enforcement & corrections

- Warrants/affidavits
- Court reports
- Witness sheets
- Clearance forms
- Parole applications

Tax

- Property appraisals
- Assessments
- Appeals

Human resources

- Offer letters
- On-boarding documents
- Policy updates

Procurement

- RFPs
- Sole source justifications
- Supplier compliance



About DocuSign

DocuSign helps organisations connect and automate how they prepare, sign, act on, and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature: the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 500,000 customers and hundreds of millions of users in over 180 countries use DocuSign to accelerate the process of doing business and to simplify people's lives.

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