Your patients deserve high quality, cost-effective care, and the consumerization of healthcare is prompting the need for mobile and digital platforms that provide anytime, anywhere access to information. To meet these needs, your organization can no longer afford to deal in paper and manual processes. Improve the patient experience while increasing the productivity of your staff and the efficiency of your supply chain with a fully digital solution.

GreenField Health
Portland, Oregon

"DocuSign ensures patient data is 100% legible, all required information is provided, and the administrative processing time is reduced from 8 hours to 30 minutes."

Kate Griggs
Performance Improvement Leader, Greenfield Health

Innovative healthcare leaders like AMN Healthcare, Cedars-Sinai, Children's Hospital of LA, Integris Health, New York-Presbyterian, Nextgen, Novation, and UCSF are using Digital Transaction Management to improve care coordination, simplify regulatory compliance, and increase productivity. Over 100 US hospitals are DocuSign customers.

Simplify Patient Onboarding

No one likes sitting in an office with a clipboard: it's time-consuming, error prone, and inefficient. Paper forms need to be scanned or re-keyed, rushed handwriting is hard to read, and patients often omit data. Digital forms cannot be submitted until they are 100% complete, and data is captured and automatically sent to back-end systems, enabling end-to-end electronic medical records.

Improve Quality of Care

With DocuSign, patients can fill out medical forms, completely and thoughtfully at their leisure, and physicians can review patients' medical history, allergies, and medications before they walk in the door. DocuSign changes the nature of interactions among patients, physicians, payers, and other ecosystem players by allowing a more efficient and transparent flow of information and improved collaboration. Transactions can be completed on any device, and DocuSign is the only platform that offers native mobile apps for all major platforms (iOS, Android and Windows).

Save Time in Staff Credentialing and Onboarding

Doctors and nurses can't practice until all credentialing forms are in place, and staffing agencies face delays in placing healthcare professionals while they wait for signatures. With DocuSign, staffing issues and paperwork bottlenecks won't compromise your patients' care. Get staff in place faster and more easily maintain their credentials over time with a fully digital process.

Meet HIPAA Compliance

Full document encryption, robust anti-tamper controls, and the most authentication options ensure the integrity and confidentiality of your data and allow you to authenticate the identity of transacting parties. To the extent DocuSign receives

or possesses Protected Health Information (PHI), DocuSign enables healthcare providers to fully comply with the privacy and security requirements of HIPAA, including pass-through requirements applicable to DocuSign as a Business Associate. DocuSign has BAAs in place with customers who have Enterprise accounts and want to be HIPAA compliant. A signed BAA should be in place between DocuSign and the customer prior to transmitting any PHI through DocuSign.

Extend Technology Investments

Leverage DocuSign's award-winning REST and SOAP APIs to integrate Digital Transaction Management into nearly any application, website, portal or system. Our extensive partner ecosystem includes leading solutions such as Microsoft Office 365, Salesforce.com, SAP, Oracle, Box, and many others, as well as implementation partners like Deloitte and Accenture. DocuSign has been integrated into EMRs for select customers and partners, including one of the nation's leading children's hospitals.

Healthcare Use Cases

With DocuSign you can automate a wide variety of processes, including:

- New patient forms/onboarding
- Notice of privacy practices
- Consent forms
- Medical records updates
- Home healthcare patient documents
- Physician/nurse credentialing
- Provider agreements
- Medicare forms
- HIPAA compliance documentation
- Business Associate Agreements (BAAs)
- Vendor contracts
- Purchase orders
- Statement of work
- HR forms

Sample Healthcare Customers

For More Information

Contact your account executive or email healthcare@docusign.com to learn more about how DocuSign can help you improve care coordination and spend more time with patients and less time with paperwork, with a simple, secure and fully digital solution.

The Global Standard for
Digital Transaction Management®

Follow Us

About DocuSign

DocuSign® is the Global Standard for Digital Transaction Management®. DocuSign accelerates transactions to increase speed to results, reduce costs, and delight customers with the easiest, fastest, most secure global network for sending, signing, tracking, and storing documents in the cloud.

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