

USE CASE PROFILE: Healthcare Providers

Challenge: Reducing Manual HR Processes

Keeping on top of employee paperwork is more cumbersome than ever. HR must manage a myriad of documents that require signatures including onboarding packets, vacation time requests, benefits enrollment, and employee performance plans. Managing these forms and obtaining the required signatures is time-consuming, and one missing signature could have significant consequences.

The DocuSign Solution

DocuSign helps HR organizations make key processes like hiring, on-boarding, and benefits enrollment paper-free—so you can save time, reduce errors, increase compliance, and importantly, improve employees' and candidates' experience.

Candidates can electronically sign NDAs, employees can easily acknowledge receipt of new care provider policies, and you can perform I-9 verifications and manage contractor agreements electronically and error-free. Our forms library lets your staff easily select the appropriate forms, and robust workflow gives you complete control over signer order. Automated reminders help ensure compliance. DocuSign also provides complete reporting, audit trail, and document retention capabilities.

DocuSign Key Benefits

Human Resources professionals will realize a number of benefits using eSignature with DocuSign, including saving costs on paper, printing, and postage; realizing greater process efficiency; and reducing administrative burden. No more faxing, printing, or manual retention of records. With DocuSign's dashboards and reports, you can easily view all signing activity at a glance.

DocuSign integrates with your Human Resources Information System so you can upload information directly. A template library lets your staff immediately find and send out the most up-to-date forms. Bulk Send enables you to distribute to multiple recipients—even your entire employee base. And as a cloud-based solution you can get up and running immediately, realizing faster time to benefit, with legally binding signatures.

DocuSign in Healthcare HR

DocuSign has become a standard in HR departments across a wide range of industries, particularly in Healthcare. In fact, five of the top seven healthcare staffing companies use DocuSign.

"We use DocuSign for all candidate application paperwork," said Laura Rotter, Talent Acquisition Manager at Planned Parenthood.

"Before candidates had to print out forms, fill them in, then scan or fax back to us. It was a huge challenge and dragged out the process. Now it's fast and easy. DocuSign probably saves us 3-5 days per candidate—and it costs us thousands of dollars in temp agency fees for every day that we don't have a provider on staff."

About DocuSign

DocuSign® is the global standard for electronic signature®. DocuSign accelerates transactions to increase speed to results, reduce costs, and delight customers with the easiest, fastest, most secure global network for sending, signing, tracking, and storing documents in the cloud.



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