

# Credentialing and Provider Agreements for Healthcare Providers



USE CASE PROFILE: Healthcare Providers

## Challenge: Streamlining Medical Credentialing

Doctors and nurses can't practice until all credentialing forms are in place. Staffing agencies face delays placing healthcare professionals while they wait for signatures on verification documents, limiting medical practices' capacity while they staff up new physicians. Healthcare professionals must be periodically re-credentialed. And credentialing is just the first step in a long, arduous paperwork process required to bring practitioners on board.

## The DocuSign Solution

With DocuSign you can drastically cut the time required to gather and send verification materials to required agencies, including educational and training institutions, state governing boards, Medicare/Medicaid, and certification agencies. And even after credentialing is complete, DocuSign can help streamline the process of putting provider agreements and contracts in place.

DocuSign's forms library lets your staff easily select the appropriate forms, and our robust workflow capabilities let you specify signer order. Automated reminders help speed the process. DocuSign also provides complete reporting, audit trail, and document retention capabilities. And for providers already invested in credentialing solutions, DocuSign can further automate workflows, particularly where paper enters the process.

## DocuSign Key Benefits

DocuSign can help you save days or even weeks in the end-to-end credentialing and provider agreements process, so staff can be approved to treat patients more quickly. As the global standard in eSignature, DocuSign is the most widely recognized and accepted electronic signature solution in the market today. This is critical when you have a wide variety of parties from credentialing boards and bodies, Federal and State government agencies, medical boards, educational institutions, and the medical practitioners themselves—all of whom must feel confident in the validity of the eSignature. Further, DocuSign's solution is fully compliant with E-SIGN, UETA, ETSI, and the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

## Customer Example



### Virtual Radiology

Virtual Radiology (vRad) uses DocuSign to automate its contracts management process using a complete, secure, cloud-based solution that's accessible to everyone from high-tech medical facilities to rural hospitals.

Using DocuSign, vRad receives completed documents back an average of 15 days faster than before—in the United States, Switzerland, and Australia. And with the savings in overnight mail costs alone, vRad paid for a full year of its DocuSign service in just two months.

## About DocuSign

DocuSign® is the global standard for electronic signature®. DocuSign accelerates transactions to increase speed to results, reduce costs, and delight customers with the easiest, fastest, most secure global network for sending, signing, tracking, and storing documents in the cloud.



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