

Accelerate Your Digital Transformation

Seven Best Practices For Implementing Digital Transaction Management (DTM)



BENEFITS OF DTM



Higher revenues



Faster processing



Reduced errors



Better customer experience

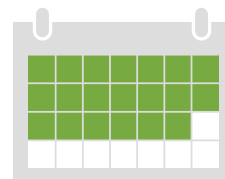


ORGANIZATIONS NEED DTM

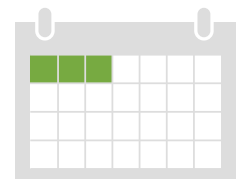
83% of respondents have a pressing need for DTM solutions that are not being met by existing solutions

“The turnaround time for our agent contracts was 15 to 20 days, and there was a lot of back and forth. [With DTM], turnaround is literally down to about three days on average.”

Business technology lead, insurance company



Without DTM



With DTM



Read the full study

Methodology: In December 2014, Forrester conducted an online survey of 400 IT and LOB professionals to evaluate the role of DTM in enterprises. In May 2016, Forrester conducted six additional interviews of businesses that had successfully implemented DTM solutions within their organizations. Interviewees were IT and line-of-business leaders at the VP level and above with responsibility for technology implementations within their organizations.

Source: A commissioned study conducted by Forrester Consulting on behalf of DocuSign, May 2016.